



REFERRALS PROCESS

Easy Read

Finding the right home and support



We want to help you find a place that you can call home



You can be referred to Choice Care by:



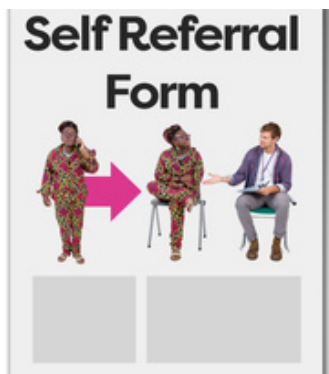
A social worker



A school or college



Your family



Yourself



Someone else who supports you



Finding the right support can be difficult, but we will support you every step of the way

Let's have a chat



The first step is to get in touch with us. You can:



Call us on **0203 195 0134**



Email us at
referrals@choicecaregroup.com



Fill in our **referrals form** on the website



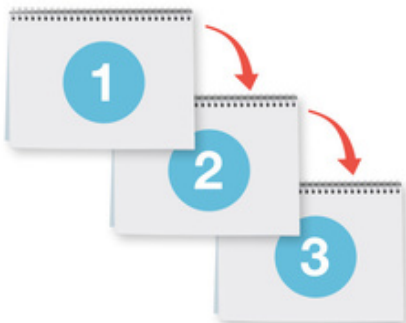
Our referrals team will talk to you



You might already have a care plan or information about your support



Or, you might be starting to look at your options



Either way, we will help you understand what happens next

We talk to the people who support you



The next step will be to talk to people involved in your support



Understand

This helps us understand the best way to support you



We will keep you updated, and you'll always know what is happening next

Getting to know you



The next step is called an assessment.

You can choose where it happens. It could be:



Over the phone



In person



On a video call

What we will ask you



We want to get to know you.
We will talk about things like:



What you like and don't like



Your hobbies and interests



The people who are important to you

Finding your new home



We will look for a home that is right for you



You can visit the home



You can look around



You can meet the support team



You can meet people who live there



You can ask questions



You can experience what life is like there



You can bring your family

Getting approval



We talk to your social worker



We talk to your funding team



We send them an offer letter



The offer goes to a panel



The panel decides if it can be approved



Our referrals team helps you through this



Your new home manager helps you through this



They answer your questions and keep you updated

Moving into your new home



When funding is approved, we start planning your move



Moving is a big change, and you may feel different emotions



You will have time to get used to your new home



We want you to feel comfortable and safe